



Jones C-Rim Warranty

Jones C-Rims are warranted against manufacturer defects in materials and workmanship for a period of five (5) years. This warranty begins on the date of retail purchase, subject to the exclusions listed below. This warranty extends to the original owner only and is not transferable. It is your responsibility to keep your dated proof of purchase, but registering your product at jonesbikes.com/support will make it easier for us to process a claim. Jones Bikes reserves the right to deny any warranty claim. This warranty does not cover damage due to misuse, improper installation, abuse, neglect, normal wear and tear, or heat such as car exhaust. Cosmetic issues, such as paint chips, are not covered under this warranty. Unless otherwise noted, the sole remedy under this warranty is the replacement of defective products with those of equal or greater value, at the sole discretion of Jones Bikes.

For damage not covered under warranty we offer a lifetime no-fault replacement on Jones C-Rims. At Jones Bikes we design our products to last, and we want to know if you experience a failure of any of our products. If your C-Rim becomes unsafe or unrideable, contact us at (541) 535-2034, or email us at warranty@jonesbikes.com. For any damage that occurs while riding that is outside of what is covered by the warranty, we offer a no-fault replacement program under which Jones Bikes will offer you a replacement rim at 50% of retail. This is done at our sole discretion, subject to availability, and does not cover a rim that has been damaged by exhaust, run over by a train, or any other situation outside of normal riding.

Jones Bikes is not responsible for any labor costs, shipping, tax, VAT, import duties, and any other related replacement parts will not be covered by Jones Bikes as part of the warranty or no-fault replacement program.